Table of Contents

DECLARATION .................................................................................................................. 3

FINANCIAL OFFICE PROCEDURES
Financial Statements ................................................................................................. 4
Accounts ...................................................................................................................... 4
Deposits ...................................................................................................................... 5
Drawing Funds ........................................................................................................... 5
Payables ...................................................................................................................... 6
Invoices ...................................................................................................................... 7
Receivables and Bad Debt ......................................................................................... 7
Expenses .................................................................................................................... 7
Scheduled Processing ............................................................................................... 8
Payroll Processing ...................................................................................................... 8

INTERNAL CONTROL POLICIES
Security of Financial Data .......................................................................................... 10
Contract and Grant Application Approval ................................................................. 10
Invoices and Payments ............................................................................................. 11
Control over Checks and Cash .................................................................................. 11
Credit Card Policy ...................................................................................................... 11
Equipment/Asset Inventory ....................................................................................... 11

RECORD RETENTION POLICIES
Permanent Archive ..................................................................................................... 13
7 Year ........................................................................................................................ 13
5 Year ........................................................................................................................ 13
3 Year ........................................................................................................................ 14
Limited Retention ...................................................................................................... 14
DECLARATION

The following procedures have been reviewed and approved by the Two Rivers-Ottauquechee Regional Commission (TRORC). The Executive Director agrees that the following procedures are necessary to ensure proper functioning of the organization. The following procedures will be reviewed no less than every two years, and updated as necessary to ensure procedures continue to meet organizational needs.

Signature: [Signature]
TRORC Executive Director
Date: 9/8/21

Signature: [Signature]
TRORC Board Chairperson
Date: 9/8/21
TWO RIVERS-OTTAUQUECHEE REG REGIONAL COMMISSION
FINANCIAL OFFICE PROCEDURES

The Finance Manager manages all financial procedures with oversight by the Executive Director. These procedures include Accounts Receivable, Accounts Payable, Payroll and reconciliation of the General Ledger and bank accounts.

The Finance Manager prepares bank deposits, transfers, and payments. The Executive Director approves bank deposits, transfers and payments and makes deposits. The Executive Director or the TRORC Treasurer reviews and approves all bank reconciliations each month. Journal entries are presented to the Executive Director as required for review and written approval, then filed.

FINANCIAL STATEMENTS

The Finance Manager will prepare the following financial statements each month:

- Income Statement/Profit & Loss
- Balance Sheet
- Cash reconciliation
- Accounts Receivable and Accounts Payable, as needed when there are receivables or payables

All month end accounting entries should be completed, and all financial statements for month end should be prepared in time for the regular Executive Committee meeting each month.

The Finance Manager will also prepare and keep an accumulated Profit & Loss statement against budget for the entirety of the fiscal year. Other comparison data may be added to the accumulated Profit & Loss, such as mid-year budget estimates, as needed. Other financial statements or financial information will be provided and/or presented to the full Commission Board of Directors and/or the Executive Committee upon request.

The Finance Manager may periodically prepare other internal financial reports such as Trial Balances or Statements of Cash Flows as needed to ensure effective and transparent financial management.

ACCOUNTS

Checking Accounts- Checks and ACH payments require a signature by either the Executive Director, Board Chair, or Board Treasurer. A signature card is on file at the banking institutions. The Executive Director reviews and approves all executed transactions against all checking account(s), i.e. vendor payments. The Executive Director reviews the monthly check registers.
Investments - The signatories on the accounts are the Executive Director, Board Chairperson and Board Treasurer. Funds, which are kept in a money market, certificates of deposit or other investment vehicles include short and long-term reserves, and allocated funds (mostly interest).

DEPOSITS

Unless otherwise instructed, all deposits will be made to the appropriate checking or savings account. The process used for deposits is as follows:

- When a check is received, the Finance Manager restrictively endorses the check for deposit only.
- The Finance Manager records the check in the accounting program and prepares the deposit, including the retention of check payment stub or photocopy if no stub is available and the accounting program generated deposit summary.
- The Executive Director makes the deposit into the appropriate checking or investment account and obtains a receipt from the bank.
- The Finance Manager attaches the bank deposit receipt to the check payment stubs and/or check photocopies and the deposit summary. The documentation is placed in the Accounts Receivable Payments folder.
- Each month the Finance Manager prints the monthly check register from the accounting program for the Executive Director. The Executive Director checks the register against the bank deposits for approval.
- Until checks can be deposited at the bank, they are restrictively endorsed and are stored in a secure, locked location.

DRAWING FUNDS

When Federal or State contracts require electronic processing of payments, the following procedures will apply:

- The Executive Director approves the online access of funds through the federal Automated Standard Application for Payment (ASAP) or similar system.
- The Finance Manager will apply for and enable the access of funds through the federal Automated Standard Application for Payment (ASAP) or similar system.
- Only the Executive Director and Finance Manager will have access to the ASAP or similar system.
- The Finance Manager will prepare invoices and/or accounting reports according to federal contractual requirements. Copies of invoices and accounting reports will be maintained digitally and hard copies kept in contract files.
- The Project Manager and Executive Director, will review, approve, initial and date the invoice or accounting report.
- The Executive Director will approve and sign any online requisitions of funds.
- The Finance Manager will then initiate a Payment Request for the appropriate account on ASAP or similar system.
- The Finance Manager will print the Payment Request and file it in the contract file, and will prepare a corresponding Accounts Receivable invoice.
- Once payment has been received, the Executive Director will withdraw the funds from the appropriate checking account and deposit the funds in the TRORC checking account.
- The Finance Manager will post the payment and deposit in the accounting program and attach the deposit summary and deposit slip to the invoice for filing in the Accounts Receivable Payments folder.
- Drawdown frequency will be conducted as required by the contract, or as necessary for the organization.

**PAYABLES**

All bills are reviewed as received by the Executive Director. Vendor invoices which are for a particular project, including project consultant invoices, are reviewed by the Project Manager and the Executive Director to ensure they are reasonable, allocable, allowable and within the contractual cost estimates. Once the vendor invoices are approved, initialed and dated, they are passed to the Finance Manager.

In addition:

- Invoices are annotated to ensure billing to the correct accounts.
- The Executive Director will approve and sign any online payments prior to disbursement.
- Vendor invoices are entered into the accounting program by the Finance Manager.
- Vendor invoices are paid by the Finance Manager and checks are generated, generally the same day they have been approved for payment.
- Checks are signed by the Executive Director either manually or digitally. Checks in an amount of $5,000 or higher require an original signature by the Executive Director. Checks in an amount less than $5,000 may be signed digitally.
- The Finance Manager mails checks the day the checks are prepared.
- The Finance Manager files the check stubs with copies of the invoice in the vendor files. If applicable, copies will also be placed in the appropriate contract files.
- The Executive Committee will conduct a random sample of invoices on a quarterly basis.

TRORC has the option to make electronic payments via ACH to its ACCD Sole Proprietor subgrantees. The ability to process ACH payments is limited to the checking accounting opened specifically for the Sole Proprietor project, People’s United Bank account ending X4277.
• Subgrantees submit their banking information via the secure online grants portal.
• Working in coordination with the Executive Director, the Finance Manager logs into the online banking website and creates an ACH transfer request. The Executive Director logs into the bank’s website to authorize and process the ACH transfer. The Executive Director can also delegate authorization/processing of the ACH transfer to the Finance Manager if needed.
• The Finance Manager then enters the payments as completed in QuickBooks.

ACCOUNTS RECEIVABLE INVOICES

For invoices completed by the Finance Manager the following procedures apply:

• Invoices are recorded in the accounting program with the proper date and amount, the same day that invoices are sent to the Customer.
• All supporting documentation for staff charges (time sheets), direct or other pass-through charges are gathered, copied, and attached to the invoice by the Finance Manager.
• A physical copy of the invoice is presented to the Executive Director for review, approval, and signature when appropriate, before an invoice is sent.
• The Finance Manager retains a copy of the invoice both electronically in the appropriate contract folder and in hard copy in the appropriate physical contract file.
• The Finance Manager or appropriate staff person sends the invoice in the desired format.

RECEIVABLES AND BAD DEBT

• Accounts receivable aging reports are run monthly as part of the financial reporting.
• Generally, after 30 days, if an invoice has not been paid, a reminder invoice will be sent to the customer.
• After 60 days, if the invoice has not been paid, a phone call, email, and reminder invoice is made to the customer.
• If, after 90 days, the debt is unable to be collected, it will be considered bad debt, and designated in our financials as such.

EXPENSES

For staff expenses, the following procedures apply:

• Expense form and supporting receipts are prepared by the employee and presented to the Executive Director for review, approval and signature.
• Travel claims must be reasonable, allowable and directly related to a specific project or administrative function.
• Air travel, out of town accommodations, car rentals, association dues, training, outsourced services and equipment purchases, require pre-approval of the Executive Director.
• Mileage reimbursement and per diem rates will be set at the currently approved federal standard from the Internal Revenue Service or Office of Management and Budget, respectively. Pier Diem is not allowed for in-state travel.
• Expense checks are prepared in the accounting program and assigned to the appropriate project numbers and classes.
• Meal allowances must be deemed reasonable by the Executive Director.
• All supporting documentation for expenses are gathered, copied, and attached to any applicable invoice by the Finance Manager.
• The Finance Manager retains the original hard copy of the expense form and receipts in the employee’s expense folder.
• Expense checks are signed by the Executive Director and distributed to the employee.
• Expenses incurred by the Executive Director will be approved and signed by either the Board Chairperson or Treasurer before a reimbursement check is issued. The check is also signed by the Board Chair or Treasurer.

SCHEDULED PROCESSING

The following information is collected on a scheduled basis in order to complete month-end processing, invoices and reporting:

• Timesheets are completed weekly by all employees. Each employee signs their timesheet, which is then reviewed, approved and initialed by the Executive Director. Timesheet information is recorded by the timesheet software, and physical copies are kept in each employee’s file.
• Monthly expense reports, approved by the Executive Director, are collected from employees (see above).
• All bank statements are reconciled monthly in the accounting program and filed by the Finance Manager.
• A Profit & Loss Statement against annual budget is prepared by the Finance Manager monthly, approved by the Executive Director, and presented to the TRORC Board.
• The Finance Manager keeps a monthly calendar of internal and contractual financial and program report due dates.
• Contractual financial reports, which may be monthly, quarterly, annually or as required, are prepared by the Finance Manager and reviewed by the Project Manager and/or
Executive Director.

- Approved contractual financial reports are then submitted monthly, quarterly, annually or as required by the Finance Manager to the receiving party in the desired format.

**PAYROLL PROCESSING**

Employees are paid bi-weekly:

- Staff enters their daily time into the timesheet software.
- Weekly timesheets are prepared, printed and signed by staff and reviewed, approved and signed by the Executive Director.
- The Finance Manager initiates paycheck payments in the accounting program. Paycheck detail information is also entered manually into the master ledger file, and filed.
- The Finance Manager reviews the accounting program payroll summary information and initiates online payroll processing.
- The Executive Director approves and signs the accounting program payroll services report before payroll is sent for processing.
- The Finance Manager files the signed payroll services report.
- The Finance Manager initiates direct deposit paychecks.
- The Finance Manager emails pay stubs to all employees receiving direct deposit.
- The Finance Manager stores the paychecks and pay stubs in a secure, locked location until the date of paycheck distribution. Signed paychecks are distributed to employees by either the Finance Manager or the Executive Director.
- The Finance Manager prints and files the accounting program payroll summary report each pay period.
- Payroll tax documents including federal 941s and quarterly reports to the State, as well as retirement contributions are prepared and submitted with payment when appropriate by the Finance Manager after written approval by the Executive Director.
- At the end of each calendar year, payroll tax documents that may include W2’s, W3’s, 1099’s and 1096’s are prepared and submitted to the IRS and the State by the Finance Manager, as required and after review and approval by the Executive Director.
- The Finance Manager distributes employee tax documents within time periods defined by law. Copies of W2’s, the W3, the 1099’s, and the 1096 are retained in the files for the appropriate year.

In the event of a new hire:

- Vermont Department of Labor New Hire Reporting is completed.
- The federal I-9 form is completed.
- Offer letter is referenced for position title, salary or hourly rate and start date.
• A W4 is completed and referenced for tax withholding and general employee information.
• New employee completes relevant benefit enrollment forms and payroll reduction agreements (Cafeteria Plan) are signed, which are referenced for voluntary payroll deductions.
• Relevant employee information is entered into the accounting program and is updated as needed.

In the event of a termination:
• Payroll information is updated accordingly in the accounting program as well as the terminated employee’s personnel file.
• A Termination Checklist is completed and signed by the employee and Executive Director.
• The Finance Manager issues a final reconciliation of employee owed amounts for computer purchase or tuition reimbursement repayments, if any.
• The Finance Manager provides a reconciliation of unused vacation accrued through the employee’s last day of employment.
• Final paychecks are processed according to Vermont labor law and TRORC policy.

INTERNAL CONTROL POLICIES

The Executive Director has authority to sign checks and orders for payment and all contracts for the organization. The Executive Director, in conjunction with the Finance Manager, is responsible for maintaining a system of financial, accounting and administrative controls which are designed to provide the Executive Committee and Commissioners with assurances that the organization’s assets are safeguarded from unauthorized use or disposition.

Security of Financial Data

• The accounting system used by the Finance Manager shall have sufficient built-in general controls and application controls to preclude unauthorized access to data. Access to any computer-based financial data will be granted on a need-to-know basis and access will be restricted by passwords and changed periodically. The software is password protected.
• Any paper documents are held in a locked file cabinet, with authorized access only for the Finance Manager, Executive Director or Treasurer.
• Digital files are saved on password-protected computers and backed-up every other week using a secure, offsite third-party provider.

Contract and Grant Application Approval

• All contracts and grant applications will be reviewed and approved by the Executive Director prior to submission. Program Managers may also be involved in the contract
approval process and grant application procedures, while the Executive Director issues the final approval and signature.

**Invoices and Payments**

- It is the policy of the TRORC that any expenditure to be considered irregular, such as the purchase of new computer hardware or software, out of town travel, professional association dues, training and outsourced services or supplies, shall be pre-approved by the Executive Director. All check disbursements and payments will require invoices or expense vouchers approved by the Executive Director. All check and payment request must have the appropriate supporting documentation. All requests must be coded to the proper program account.

**Control over Checks and Cash**

- It is the policy of the organization that all incoming mail will be imprinted with the date received stamp by the Finance Manager. Checks received are to be restrictively endorsed and cash and checks will be deposited promptly.
- TRORC does not normally handle cash transactions.

**Credit Card Policy**

TRORC uses credit card(s) for convenience, for purchases, travel and equipment and supplies. All purchases must be related to Commission operations and must be approved by the Executive Director, whether the purchases are made on a company card, or on a personal card held by the Executive Director or staff member. Use of company credit cards for work purchases is a privilege and having and using one may be revoked by TRORC at any time.

Personal purchases shall not be made on company cards and if any non-business use occurs, immediate repayment to TRORC must occur and the privilege may be revoked.

TRORC may, at the discretion of the Executive Director, issue a duplicate company card to employees for their use. If employees are given a card, employees must sign a form acknowledging the credit card rules contained herein.

No cash advances will be permitted.

Automatic monthly or annual payments for software license renewals, for example, must be approved initially by the Executive Director.

**Equipment/Asset Inventory**

- When assets for the organization are purchased, they shall be entered into the Asset Inventory digital file.
- Copies of asset receipts will be kept in the hard copy Asset Inventory binder, along with annual reports of the Asset Inventory list.
• When assets are discarded, they shall be removed from the current Asset Inventory list.
• It is the policy of the organization, that assets costing in excess of $5,000 individually will be capitalized and depreciated in accordance with the accounting rules related to depreciation. Repairs and improvements to real property and leasehold improvements will be capitalized if they cost in excess of $5,000 individually.
• The Asset Inventory list will be included in the annual financial audit.
• Procedures for the purchase of equipment on behalf of a state and/or federal agency are described in the TRORC Procurement Procedures policy.
RECORD RETENTION POLICIES

PERMANENT ARCHIVE

The following documents will be retained as required by auditors, contracts or State and Federal law. They will be archived upon reaching obsolescence, expiration, supersession, completion or closure:

- Accountants’ audit reports
- Bills of sale
- Charts of accounts
- Contracts and leases
- Legal correspondence
- Year-end financial statements
- Insurance records
- Minutes and bylaws
- Tax records
- Corporate documents

7 YEAR RETENTION

The following documents will be retained for 7 years following obsolescence, expiration, supersession, completion or closure. After which time they will be destroyed (general, unless noted as “Shred”), unless otherwise noted.

- Accounts payable and receivable ledgers/schedules
- Bank statements and reconciliations
- Expired contracts and leases
- Expense analysis
- Payroll records and related documents
- Timekeeping documents
- Vouchers for payments to vendors, employees and related parties

5 YEAR RETENTION

The following documents will be retained for 5 years following obsolescence, expiration, supersession, completion or closure. After which time they will be destroyed (general, unless noted as “Shred”), unless otherwise noted.

- Internal audit reports
3 YEAR RETENTION

The following documents will be retained for 3 years following obsolescence, expiration, supersession, completion or closure. After which time they will be destroyed (general, unless noted as “Shred”), unless otherwise noted.

- Employment applications
- Expired insurance policies
- Miscellaneous internal reports
- Policies and procedures
- Grant agreements
- Bank deposit tickets
- Purchase orders
- Legal notices
- Agendas and calendars

LIMITED RETENTION

The following documents, following obsolescence, expiration, supersession, completion or closure, will be destroyed (general, unless noted as “Shred”), unless otherwise noted.

- Correspondence (day to day office administration, general internal)
- Drafts
- Reference sources